

25th RHN annual meeting

Keeping People at the Centre of Health and Sustainable Development Policies

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Belgium

Population Flanders

Total population	6.55 mio
Density	485/km ²
Official language	Dutch

GDP Flanders

Per capita	€ 36.700
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Primary Care Reform Process

Political Stability

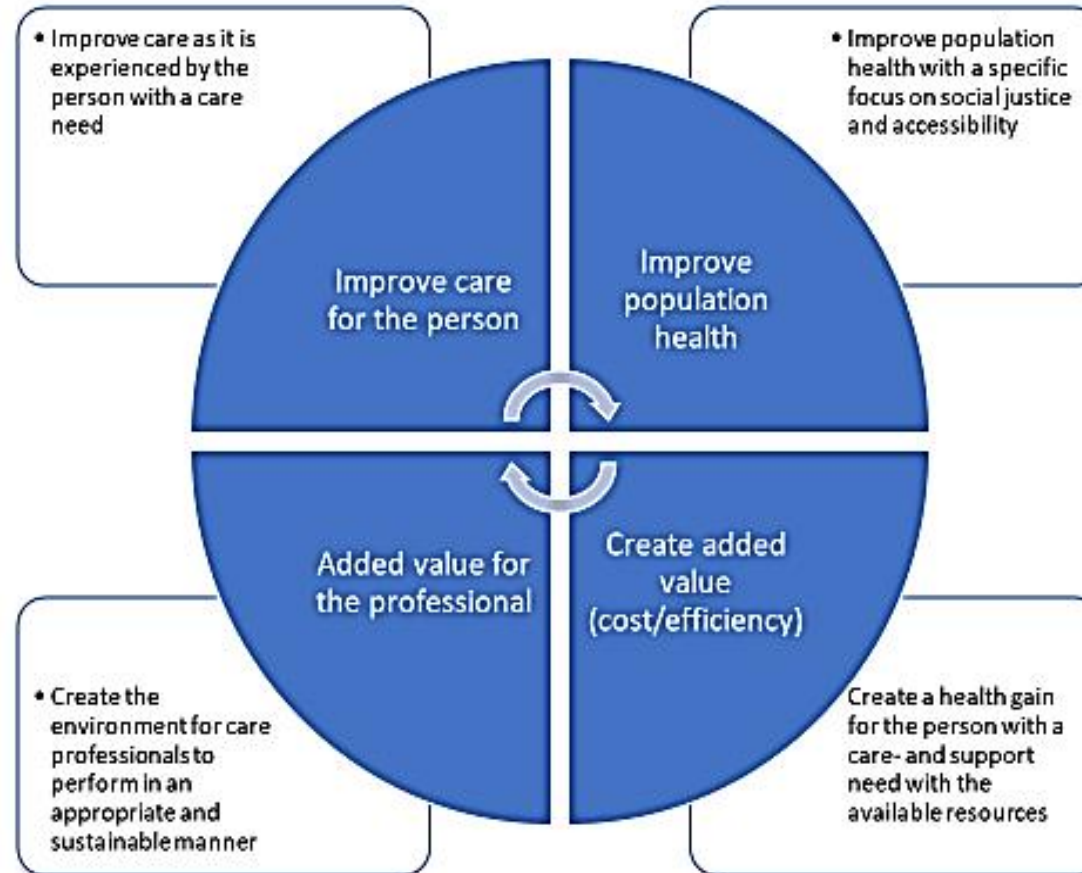


6th State Reform



Flanders
State of the Art

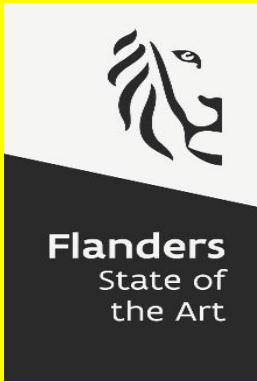
Goal – Quadruple Aim



Method – TAPIC Framework

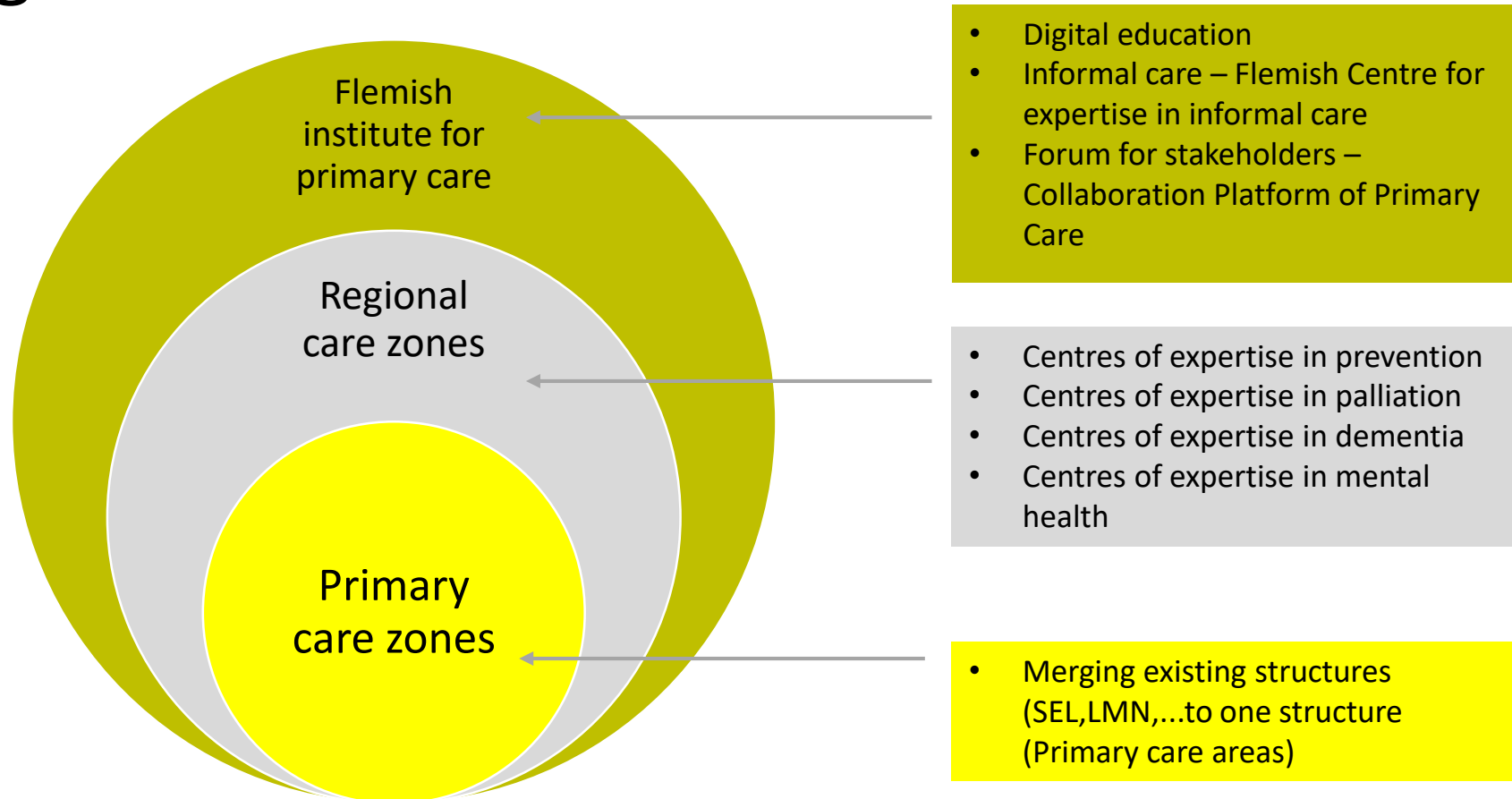
TAPIC Framework

- Transparency
- Accountability
- Participation
- Integrity
- Capacity

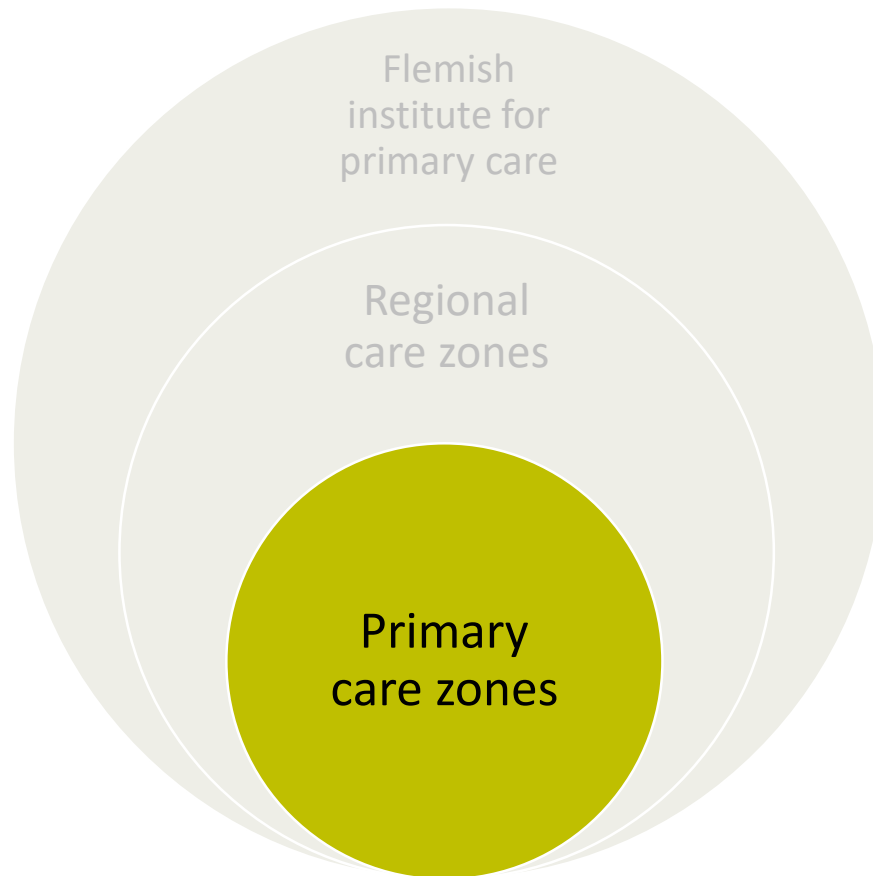


The results

Three new structures – simplifying the multitude of organisations

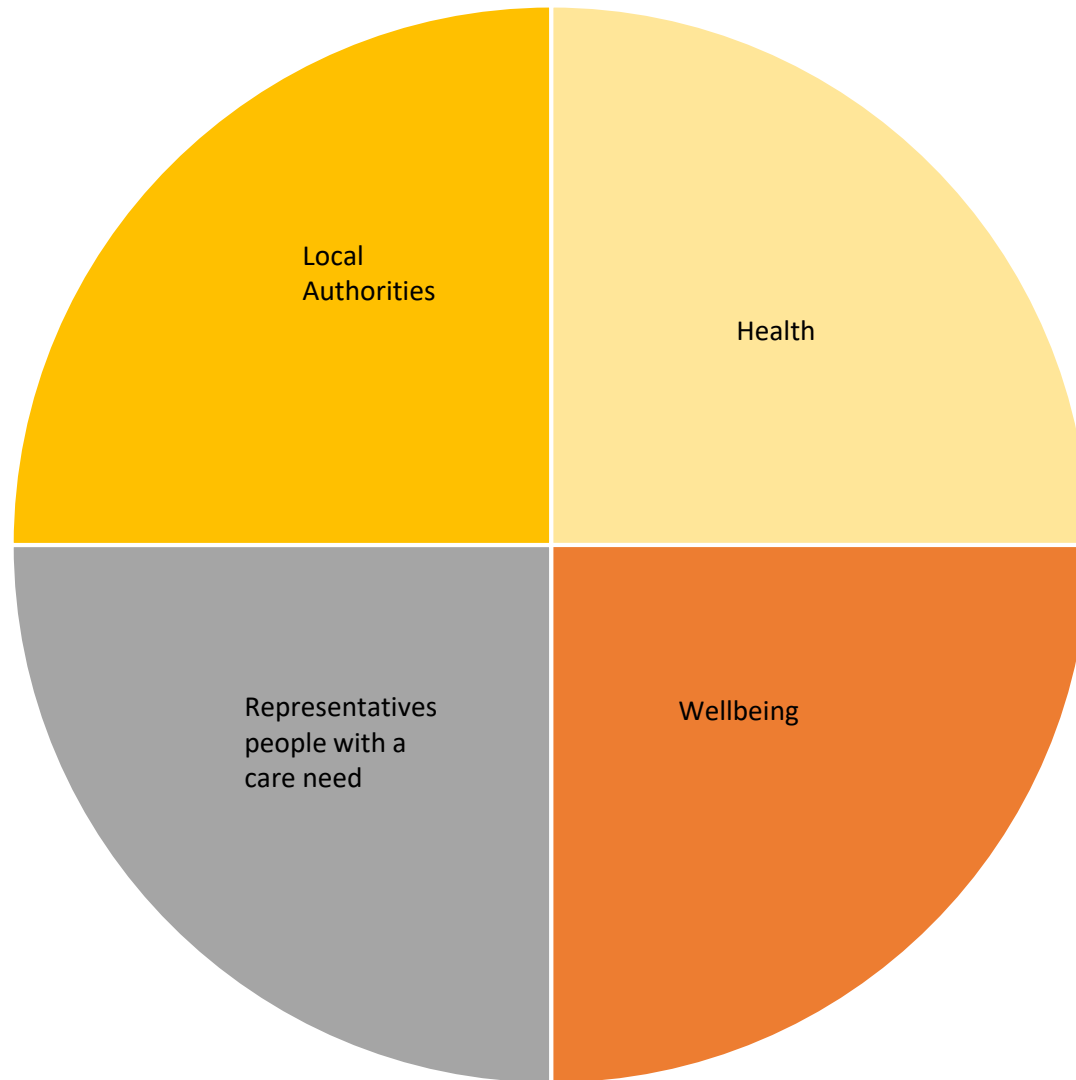


60 Primary care Councils: some tasks

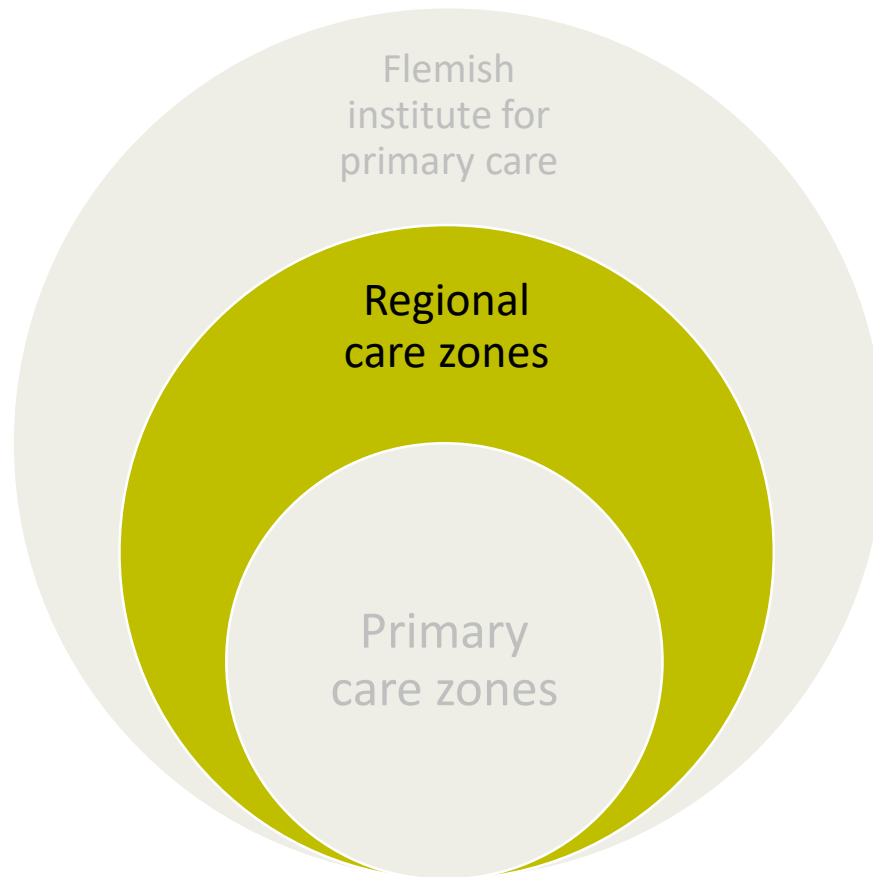


- ▶ Based on their population needs:
- ▶ Community Care
- ▶ Integrated Elderly Care
- ▶ Help to people with a need through the complexity of the care system:
 - Single point Contact
 - Low Threshold
 - Outreaching

Care Councils



14 Regional care zones: some tasks



- ▶ **Care Strategic Planning**

- Include hospitals

- ▶ **Tune** healthcare and support to the population needs:

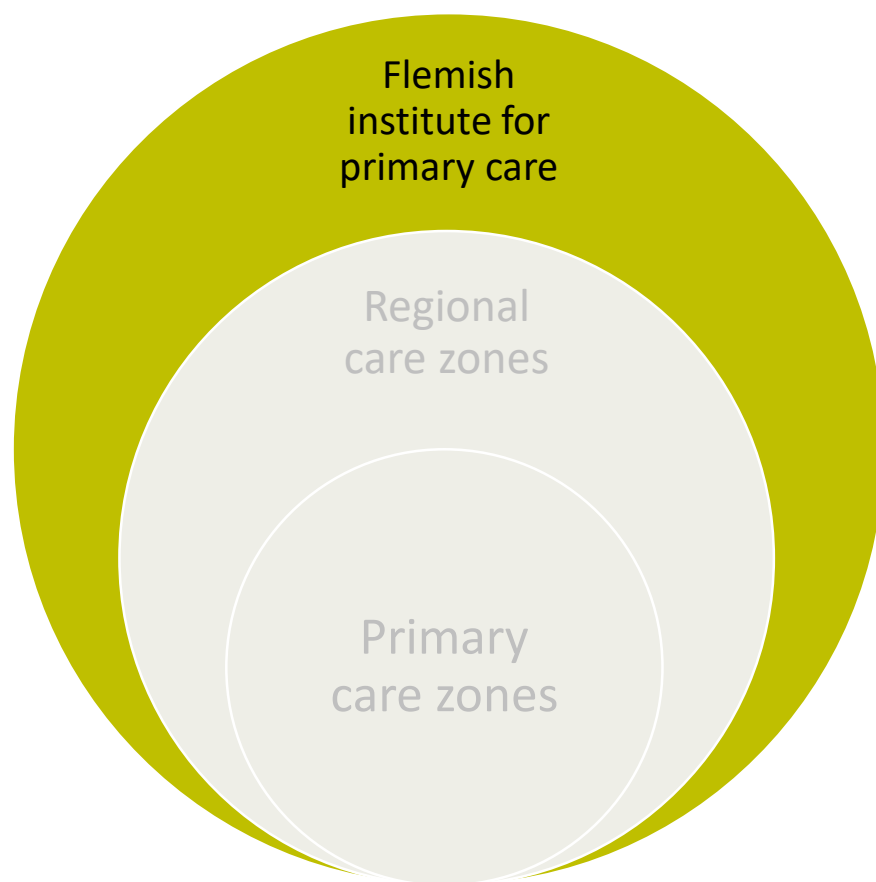
- Based on data, including socio-economic data – Care Atlas

- Identify care needs: eg waiting lists;

- Identify care consumption or lack: difficulties of registration in larger cities

- ▶

One Flemish Institute for Primary care (VIVEL): mission



- ▶ Center of expertise
- ▶ First point of contact
- ▶ Dialogue
- ▶ Improve the care for person
- ▶ Support

Legislation

- ▶ Collect and share data
- ▶ Develop methodologies
- ▶ Coach
- ▶ Conduct innovation
- ▶ Support quality
- ▶ Advise

Key messages

- ▶ Choose what suits your needs: no single tailored menu
- ▶ **Learn from experts; test with peers**
- ▶ “Luck is what happens when preparation meets opportunity“: don't give up
- ▶ Work with the politics: one Minister helps
- ▶ People matter most: crucial
- ▶ One-system working: don't forget to integrate all sectors

Creating 21st century primary care in Flanders, Belgium, and beyond

- ▶ WHO Europe-RHN – Flanders – Utrecht – **Botoşani** – **Catalonia** – **Slovenia**
- ▶ Happy reading
- ▶ Thank you to Chris Riley - Wales